

# Housing Services Directory



This booklet has been produced to help you find contact details for other organisations and agencies that may be able to help you in Swale and the surrounding areas.

All information listed is correct at the time of going to print. The booklet will be updated periodically. If you have any suggestions about other organisations/agencies that we might include, please let us know.

Housing Options  
Swale Borough Council  
Swale House  
East Street  
Sittingbourne  
Kent ME10 3HT  
Tel: 01795 417622/417511  
[www.swale.gov.uk](http://www.swale.gov.uk)  
Email:[housingoptions@swale.gov.uk](mailto:housingoptions@swale.gov.uk)

## Housing Advice Directory

### INDEX

- 4 - HOUSING SERVICES (SWALE BOROUGH COUNCIL)
- 6 - ADDICTION SERVICES
- 7 - ADVICE/COUNSELLING SERVICES
- 8 - ANIMAL CARE
- 9 - BLIND ASSOCIATIONS
- 9 - CHEMISTS
- 11 - DEAF ASSOCIATION
- 11 - DENTISTS
- 12 - DOCTORS
- 15 - ELDERLY CARE
- 15 - HOUSING ASSOCIATIONS
- 18 - LIBRARIES
- 19 - MENTAL HEALTH SERVICES
- 20 - MULTIPLE SCLEROSIS SOCIETY
- 20 - REMOVAL COMPANIES
- 21 - SEXUAL HEALTH
- 21 - SOLICITORS
- 23 - STATUTORY ORGANISATIONS
- 24 - TRANSPORT
- 25 - YOUNG PEOPLE

**HOUSING SERVICES (SWALE BOROUGH COUNCIL);**  
**[www.swale.gov.uk](http://www.swale.gov.uk)**

**Housing Options**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417622/417511  
Fax: 01795 417610  
Email: [housingoptions@swale.gov.uk](mailto:housingoptions@swale.gov.uk)

*Provides general housing advice and options*

**Housing Register Team**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417622/417623  
Fax: 01795 417610  
Email: [housingregister@swale.gov.uk](mailto:housingregister@swale.gov.uk)

*The register is for people who want to be housed in a housing association property or want to transfer to another housing association property.*

**Rent Deposit Scheme (Private Sector)**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417666  
Fax: 01795 417022  
Email: [housingoptions@swale.gov.uk](mailto:housingoptions@swale.gov.uk)

*Scheme available within the Swale area for people who are threatened with homelessness to assist in securing private rented accommodation.*

**Houses in Multiple Occupation**

(HMO) Tenant Information  
Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417233  
Fax: 01795 417141  
Email: [glynpritchard@swale.gov.uk](mailto:glynpritchard@swale.gov.uk)

*Licensing of properties that are classed as houses in multiple occupation.*

### **Report an Empty Home**

Empty Homes Officer  
Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417232  
Fax: 01795 417141  
Email: [briangeorge@swale.gov.uk](mailto:briangeorge@swale.gov.uk)  
*Scheme looking at bringing back in to use properties that remain empty.*

### **Energy Efficient Homes (Advice, Grants & Discounts Available)**

Housing Initiative Officer  
Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417296  
Fax: 01795 417141  
[www.swale.gov.uk](http://www.swale.gov.uk)  
Email: [marisaswinger@swale.gov.uk](mailto:marisaswinger@swale.gov.uk)  
*Provides information and advice to householders throughout Swale on energy efficiency.*

### **Housing Grants & Loans**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417538  
Fax: 01795 417141  
Email: [housegrants@swale.gov.uk](mailto:housegrants@swale.gov.uk)  
*Grants and loans available to carry out urgent or essential repairs or disabled adaptations. An eligibility criteria applies.*

### **Information for Landlords**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417021  
Fax: 01795 417141  
Email: [sharonrussell@swale.gov.uk](mailto:sharonrussell@swale.gov.uk)  
*Information and advice to landlords who rent property privately within Swale.*

### **Illegal Eviction & Harassment**

Housing Advice  
Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417666  
Fax: 01795 417022  
Email: [housingoptions@swale.gov.uk](mailto:housingoptions@swale.gov.uk)

*Advice to tenants on illegal  
eviction/harassment.*

### **Housing Enforcement**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417538  
Fax: 01795 417141  
Email: [housing@swale.gov.uk](mailto:housing@swale.gov.uk)  
*Monitors & enforces standards  
of housing throughout Swale in  
order to raise the overall quality of  
housing in the borough.*

### **Staying Put Scheme**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417131  
Fax: 01795 417475  
Email: [stayingput@swale.gov.uk](mailto:stayingput@swale.gov.uk)  
*Information, advice & assistance to  
older adults and disabled persons  
to enable them to remain in their  
homes safely.*

### **ADDICTION SERVICES**

#### **KCA (Medway)**

4 Manor Road  
Chatham, Kent ME4 6AG  
Tel: 01634 830114  
[www.kca.org.uk](http://www.kca.org.uk)  
Email: [MedwayPrescribing@kca.org.uk](mailto:MedwayPrescribing@kca.org.uk)

#### **KCA (Sittingbourne)**

4 Park Road  
Sittingbourne, Kent ME10 1DR  
Tel: 01795 439409  
[www.kca.org.uk](http://www.kca.org.uk)  
Email: [sittingbourne@kca.org.uk](mailto:sittingbourne@kca.org.uk)

**KCA (Faversham)**

Head Office  
44 East Street  
Faversham, Kent ME13 8AT  
Tel: 01795 590635  
[www.kca.org.uk](http://www.kca.org.uk)  
Email: [admin@kca.org.uk](mailto:admin@kca.org.uk)

**KCA (Sheerness)**

The Vines  
2 Trinity Road  
Sheerness, Kent ME12 2PJ  
Tel: 01795 580028  
[www.kca.org.uk](http://www.kca.org.uk)  
Email: [sheerness@kca.org.uk](mailto:sheerness@kca.org.uk)

**ADVICE & COUNSELLING  
SERVICES**

**Canterbury Housing Advice  
Centre**

2nd Floor  
24 Burgate  
Canterbury, Kent CT1 2HA  
Tel: 01227 762605  
Fax: 01227 479767  
[www.chac.co.uk](http://www.chac.co.uk)

**Citizens Advice Bureau;**

[www.cabinswale.org.uk](http://www.cabinswale.org.uk)

**CAB (Sittingbourne)**

17 Station Street  
Sittingbourne, Kent ME10 3DU  
Tel: 0844 499 4124/5  
Fax: 01795 431315

**CAB (Faversham)**

43 Stone Street  
Faversham, Kent ME13 8PH  
Tel: 0844 499 4124/5  
Fax: 01795 537101

**CAB (Sheerness)**

12-14 Hope Street  
Sheerness, Kent ME12 1QH  
Tel: 0844 499 4124/5  
Fax: 01795 585064

**Childline**

[www.childline.org.uk](http://www.childline.org.uk)  
Tel: 0800 11 11  
*advice agency for children/  
teenagers*

**Diversity House**

Phoenix House  
Central Avenue  
Sittingbourne, Kent ME10 4BX  
Tel/Fax: 01795 420455  
Mobile: 0780 424 3643  
[www.diversityhouse.co.uk](http://www.diversityhouse.co.uk)  
Email: [info@diversityhouse.org.uk](mailto:info@diversityhouse.org.uk)

**Faversham Assistance Centre  
(FACE)**

Andrea/Linda  
38 Stone Street  
Faversham, Kent ME13 8PH  
Tel: 01795 535580  
Email: favassistants@aol.com

**Housing Advice (Swale BC)**

Swale Borough Council  
Swale House  
East Street  
Sittingbourne, Kent ME10 3HT  
Tel: 01795 417666  
Fax: 01795 417022  
www.swale.gov.uk  
Email: housingoptions@swale.gov.uk

**NSPCC**

www.nspcc.org.uk  
Tel: 0808 800 5000  
*If you are worried about a child*

**Relate**

Tel: 01634 846 914  
www.relatenorthkent.org.uk  
Email: manager@relatenorthkent.org.uk  
*Please telephone the above number for an appointment*

**Samaritans**

Priory Road  
Strood, Kent ME2 2EG  
Tel: 01634 730981  
www.samaritans.org.uk  
Email: jo@samaritans.org

**Shelter**

Kent (North) Housing Aid Centre  
12-16 Ordnance Street  
Chatham, Kent ME4 6SL  
Tel: 0844 515 1741  
Fax: 0844 515 2933  
www.shelter.org.uk

**ANIMAL CARE**

**Butterstone Kennels & Cattery**

Hillside  
Well Lane  
Ospringle  
Faversham, Kent ME13 0SD  
Tel: 01795 530515

**Jasmil Kennels & Cattery**

Breach Lane  
Lower Halstow  
Sittingbourne, Kent ME9 7DA  
Tel: 0845 250 2350 (Local Rate)  
Mob: 01795 842466  
Fax: 01795 844377  
www.jasmilkennels.com



### **RSPCA (Medway)**

Animal Clinic (Commonly known  
as Parsons Memorial Clinic)  
174 Walderslade Road  
Chatham, Kent ME5 0PQ  
Tel: 01634 681187  
[www.rspca.org.uk](http://www.rspca.org.uk)

### **RSPCA (Maidstone)**

Animal Clinic, (Commonly known  
as Maidstone Clinic)  
72-74 Wheeler Street  
Maidstone, Kent ME14 1UB  
Tel: 01622 843292  
[www.rspca.org.uk](http://www.rspca.org.uk)

### **BLIND ASSOCIATIONS**

#### **Kent Association For The Blind**

72 College Road  
Maidstone, Kent ME15 6SJ  
Tel: 01622 691357  
Fax: 01622 663999  
[www.kab.org.uk](http://www.kab.org.uk)  
Email: [enquiry@kab.org.uk](mailto:enquiry@kab.org.uk)

#### **Guide Dogs For The Blind Association**

27 Barrow Grove  
Sittingbourne, Kent ME10 1LB  
Tel: 01795 471436

### **CHEMISTS IN SWALE**

#### **Boots;**

[www.boots.com](http://www.boots.com)  
122 High Street  
Sittingbourne, Kent ME10 4PL  
Tel: 01795 472229  
Fax: 01795 423289

82-83 Preston Street  
Faversham, Kent ME13 8NU  
Tel: 01795 532173  
Fax: 01795 590319

59 High Street  
Sheerness, Kent ME12 1NT  
Tel: 01795 662649  
Fax: 01795 664615

#### **Tesco Pharmacy**

Bridge Road  
Sheerness, Kent ME12 1RH  
Tel: 0845 677 9619  
[www.tesco.com](http://www.tesco.com)

#### **Lloyds Pharmacy;**

[www.lloydspharmacy.com](http://www.lloydspharmacy.com)  
23 London Road  
Sittingbourne, Kent ME10 1NQ  
Tel: 01795 423519

80 High Street, Milton Regis  
Sittingbourne, Kent ME10 2AN  
Tel: 01795 472057

D & E Iwade Village Centre  
The Street, Iwade  
Sittingbourne, Kent ME9 8SH  
Tel: 01795 439368

**Superdrug Pharmacy;**  
[www.superdrug.com](http://www.superdrug.com)  
78-80 High Street  
Sittingbourne, Kent ME10 4AJ  
Tel: 0844 8477 777

87/93 High Street  
Sheerness  
Kent ME12 1TX  
Tel: 0844 8477 777

**Memorial Pharmacy**  
Memorial Medical Centre  
Bell Road  
Sittingbourne, Kent ME10 4XX  
Tel/Fax: 01795 435177

**The Co-Operative Pharmacy;**  
[www.pharmacy.co.uk](http://www.pharmacy.co.uk)  
85-89 East Street  
Sittingbourne, Kent ME10 4BL  
Tel: 01795 428214

2 Railway Terrace  
Queenborough  
Sheerness, Kent ME11 5AY  
Tel: 01795 662410

**Austinoma Chemist**  
52 Todd Crescent  
Church Milton  
Sittingbourne, Kent ME10 2TZ  
Tel/Fax: 01795 437300

**Kemsley Pharmacy**  
John Goodhew Medical Centre  
Grovehurst Road  
Kemsley  
Sittingbourne, Kent ME10 2ST  
Tel: 01795 431270

**W G S Stevens**  
105 London Road  
Teynham  
Sittingbourne, Kent ME9 9QL  
Tel: 01795 521224

**Minster Pharmacy**  
13-15 Trafalgar Place  
The Broadway  
Minster  
Sheppey, Kent ME12 2RW  
Tel: 01795 875531

**A Carlisle Ltd**

14 Cross Lane  
Faversham, Kent ME13 8PN  
Tel: 01795 532784

**ROYAL NATIONAL INSTITUTE  
FOR DEAF PEOPLE**

Roper House  
St Dunstons Street  
Canterbury, Kent CT2 8BZ  
Tel: 01227 462155  
www.rnid.org.uk  
Email: informationline@rnid.org.uk

**DENTISTS IN SWALE**

*Please note: you will need to ring  
the surgery to confirm if they are  
currently taking on new patients*

**Chopra & Associates**

Sutton House  
5 London Road  
Sittingbourne, Kent ME10 1NQ  
Tel/Fax: 01795 477224

**The London Road Dental  
Practice**

20 London Road  
Sittingbourne, Kent ME10 1NA  
Tel: 01795 472020  
Fax: 01795 471346

**The Dental Practice**

13 Park Road  
Sittingbourne, Kent ME10 1DR  
Tel: 01795 424204

**The Dental Surgery**

29a High Street  
Sittingbourne, Kent ME10 4AW  
Tel: 01795 424994  
Fax: 01795 429101

**Milton Regis Dental Clinic**

95b High Street  
Milton  
Sittingbourne, Kent ME10 2AR  
Tel: 0844 815 1078

**Easy Smile Dental Care**

19 Broadway  
Sheerness, Kent ME12 1AB  
Tel: 01795 580789/668276  
Fax: 01795 669964  
www.myeasysmile.com  
Email: sreception@myeasysmile.  
com

**Sheerness Dental Centre**

50a High Street  
Sheerness, Kent ME12 1NL  
Tel: 01795 660553  
Fax: 01795 666275  
Email: sheerness.dental@virgin.net

**The Dental Surgery**

218 High Street  
Sheerness, Kent ME12 1UH  
Tel: 01795 662569  
Fax: 01795 662150

**Hilton Dental Surgery**

6 The Broadway  
Minster  
Sheppey, Kent ME12 2RN  
Tel: 01795 874914

**The Dental Surgery**

83A Preston Street  
Faversham, Kent ME13 8NU  
Tel: 01795 532897

**Teynham Dental Practice**

121 London Road, Teynham  
Sittingbourne, Kent ME9 9QJ  
Tel: 01795 521535

**DOCTORS IN SWALE**

*Please note: you will have to ring  
the surgery to confirm if they are  
currently taking on new patients*

**SITTINGBOURNE**

**Dr H J Beerstecher**

111 Canterbury Road  
Sittingbourne, Kent ME10 4JA  
Tel: 01795 423300  
www.111crs.co.uk

**Dr F M Cantor & Partners**

70 East Street  
Sittingbourne, Kent ME10 4RU  
Tel: 01795 470794/478788  
Fax: 01795 430179

**Dr K Hipkins & Partners**

Memorial Medical Centre  
Bell Road  
Sittingbourne, Kent ME10 4XX  
Tel: 01795 477764  
Fax: 01795 475138  
www.memorialmedicalcentre.co.uk

**Dr K S Mahtha**

31 London Road  
Sittingbourne, Kent ME10 1NQ  
Tel: 01795 422269

**Dr C M Marsh & Partners**

Grovehurst Surgery  
Grovehurst Road  
Sittingbourne, Kent ME10 2ST  
Tel: 01795 430444  
Fax: 01795 410539

**M Pasola**

Saffron Way Health Centre  
Saffron Way  
Sittingbourne, Kent ME10 2TX  
Tel: 01795 477266  
Fax: 01795 418511

**Dr C Ramu**

95 High Street, Milton,  
Sittingbourne, Kent ME10 2AR  
Tel: 01795 426640  
Fax: 01795 438656

**Dr B K Saha**

Lakeside Medical Centre  
Todd Crescent  
Sittingbourne, Kent ME10 2TZ  
Tel: 01795 424315  
Fax: 01795 435157

**Dr K E Wilcox & Partners**

The Medical Centre  
32 London Road  
Sittingbourne, Kent ME10 1ND  
Tel: 01795 472100  
Fax: 01795 471400

**TEYNHAM**

**Dr R Kumar**

The Surgery  
London Road  
Teynham, Kent ME9 9QL  
Tel: 01795 521205  
Fax: 01795 522795

**Dr A N Sikdar**

Teynham Medical Centre  
72 Station Road  
Teynham, Kent ME9 9SN  
Tel: 01795 521948  
Fax: 01795 520785

**Doddington Village Hall**

The Street,  
Doddington, Kent ME9 0BH  
Tel: 01795 521948  
Fax: 01795 520785

**Newnham Village Hall**

The Street  
Newnham, Kent ME9 0LN  
Tel: 01795 521948

**IWADE**

**Iwade Health Centre**

1 Monins Road, Iwade  
Sittingbourne, Kent ME9 8TY  
Tel: 01795 413100  
Fax: 01795 427066

**UPCHURCH**

**Dr Shaunak & Partner**

56 Oak Lane, Upchurch  
Sittingbourne  
Kent ME9 7AU  
Tel: 01634 231423  
Fax: 01634 261665

## **FAVERSHAM**

### **Dr R D Curry & Partners**

Faversham Health Centre  
Bank Street  
Faversham, Kent ME13 8PR  
Tel: 01795 562004  
Fax: 01795 590794

### **Dr Taylor & Partners**

Newton Place Surgery  
Newton Road  
Faversham, Kent ME13 8FH  
Tel: 01795 530777  
Fax: 01795 532060

## **SHEPPEY**

### **Dr Fahmy & Partner**

231-235 High Street  
Sheerness, Kent ME12 1UR  
Tel: 01795 580909  
Fax: 01795 665656  
Email: anne.fahmy@tesco.net

### **Dr Fahmy & Partner Queenborough Surgery**

High Street  
Queenborough  
Sheerness, Kent ME11 5AQ  
Tel: 01795 583828  
Fax: 01795 665300  
Email: anne.fahmy@tesco.net

### **Minster Medical Centre**

Swale PCT NHS Locum  
Sheppey Community Hospital  
Plover Road  
Minster  
Sheppey, Kent ME12 3LT  
Tel: 01795 877714  
Fax: 01795 877715

### **Dr Murthy**

Sheppey Healthy Living Centre  
Royal Road (Off The Broadway)  
Broadway  
Sheerness, Kent ME12 1HH  
Tel: 01795 585105  
Fax: 01795 667845

### **Dr Sahu & Partner**

The 'OM' Medical Centre  
Wood Street  
Sheerness, Kent ME12 1UA  
Tel: 01795 580402  
Fax: 01795 661318

### **Dr Sahu & Partner**

Shiva Medical Centre  
Broadway  
Sheerness, Kent ME12 2RL  
Tel: 01795 876016  
Fax: 01795 871625

**Dr D Uppal & Partners**

St George's Medical Centre  
55 St George's Avenue  
Sheerness, Kent ME12 1QU  
Tel: 0844 477 3065  
Fax: 0844 477 3066

**Dr D Uppal & Partners**

36 Leysdown Road  
Sheerness, Kent ME12 4RE  
Tel: 01795 510371

**Dr D Uppal & Partners**

62 High Street  
Eastchurch  
Sheerness, Kent ME12 4BN  
Tel: 0844 477 3085

**Dr D Uppal & Partners**

5 Jetty Road  
Warden Bay  
Leysdown  
Sheerness, Kent ME12 4PS  
Tel: 01795 511484

**ELDERLY CARE**

**Age Concern;**

[www.ageconcern.org.uk](http://www.ageconcern.org.uk)

**Sittingbourne**

Heather House Day Centre  
Avenue of Remembrance  
Sittingbourne, Kent ME10 4NN  
Tel: 01795 477520  
Fax: 01795 410098  
Email: [ageconcernsitt@aol.com](mailto:ageconcernsitt@aol.com)

**Sheppey**

Rosemary House  
43 Trinity Road  
Sheerness, Kent ME12 2PF  
Tel: 01795 662562  
Email: [ageconcern.sheer@btconnect.com](mailto:ageconcern.sheer@btconnect.com)

**Faversham**

2 Middle Row  
Faversham, Kent ME13 7AJ  
Tel: 01795 532766  
Fax: 01795 531611  
Email: [paula@ageconcernfaversham.org.uk](mailto:paula@ageconcernfaversham.org.uk)

**HOUSING ASSOCIATIONS IN SWALE**

**AmicusHorizon Ltd** (formerly

Swale Housing Association);  
[www.amicushorizon.org.uk](http://www.amicushorizon.org.uk)  
Email: [contactus@amicushorizon.org.uk](mailto:contactus@amicushorizon.org.uk)  
Tel: 0800 121 6060

**Head Office**

PO Box 322  
Sittingbourne, Kent ME19 8PQ

**Sittingbourne**

5 Roman Square  
Sittingbourne, Kent ME10 4BJ

**Faversham**

41 Stone Street  
Faversham, Kent ME13 8PH

**Isle of Sheppey**

1 Bank House  
Broadway  
Sheerness, Kent ME12 1TW

**Anchor Trust**

Milestone Place  
100 Bolton Road  
Bradford BD1 4DH  
Tel: 0845 775 8595  
*Semi-siported independent  
homes, warden assisted retirement  
housing*

**Carr Gomm Society Ltd**

2 Roman Road  
Faversham, Kent ME13 8PZ  
Tel: 01795 590532  
[www.carrgomm.org.uk](http://www.carrgomm.org.uk)  
Email: [info@carr-gomm.org.uk](mailto:info@carr-gomm.org.uk)  
*Housing for people who may need  
support*

**The Co-operative Development  
Society Ltd (CDS)**

207 Waterloo Road  
London SE1 8XW  
Tel: 020 401 3131  
[www.cdscoop.co.uk](http://www.cdscoop.co.uk)

**English Churches Housing  
Group**

Housing Management  
P O Box 344  
Sittingbourne, Kent ME10 3JN  
Tel: 0845 070 7071  
[www.echg.org.uk](http://www.echg.org.uk)  
Email: [contact@echg.org.uk](mailto:contact@echg.org.uk)  
*Please note: no access for  
personal callers.*

**Faversham United Municipal  
Charities**

5 The Alms Houses  
South Road  
Faversham, Kent ME13 7LU  
Tel/Fax: 01795 532958  
*Semi-supported independent  
homes 5 years residency in  
Faversham required*



### **Habinteg Housing Association**

Holyer House  
20-21 Red Lion Court  
London EC44 3EB  
Tel: 020 7822 8700  
Fax: 020 7822 8701  
[www.habinteg.org.uk](http://www.habinteg.org.uk)  
Email: [info@habinteg.org.uk](mailto:info@habinteg.org.uk)

### **Hanover Housing Association**

Hanover House  
1 Bridge Close  
Staines TW18 4TB  
Tel: 01784 446000  
Fax: 01784 446160  
[www.hanover.org.uk](http://www.hanover.org.uk)  
*Semi-supported independent  
homes - elderly only*

### **Housing 21 Group**

Leitrim House  
West Wing  
Little Preston  
Aylesford, Kent ME20 7NS  
Tel: 01622 718876  
[www.housing21.co.uk](http://www.housing21.co.uk)  
Email: [enquires@housing21.co.uk](mailto:enquires@housing21.co.uk)

### **Hyde Housing Association Ltd**

Suite 3 Orchard House  
Orchard Street  
Canterbury, Kent CT2 8AJ  
Tel: 01227 825200  
Fax: 01227 825223  
[www.hyde-housing.org.uk](http://www.hyde-housing.org.uk)  
Email: [customer.enquiries@hyde-housing.org.uk](mailto:customer.enquiries@hyde-housing.org.uk)

### **Hexagon Housing Association**

130-136 Sydenham Road  
Sydenham  
London SE26 5JY  
Tel: 020 8778 6699  
[www.hexagon.org.uk](http://www.hexagon.org.uk)  
Email: [customer\\_desk@hexagon.org.uk](mailto:customer_desk@hexagon.org.uk)

### **Moat Housing Group**

Ground Floor, Unit 8  
The Courtyard  
Campus Way  
Gillingham Business Park  
Gillingham, Kent ME8 0NJ  
Tel: 0845 600 1006  
Fax: 01634 363 696  
[www.moat.co.uk](http://www.moat.co.uk)  
Email: [customer@moat.co.uk](mailto:customer@moat.co.uk)  
*Open to the public 9am – 5pm*

**Orbit (Orbit South)**

360-378 High Street  
Chatham, Kent ME4 4NP  
Tel: 0800 678 1221  
Fax: 01634 835 601  
[www.orbitsouth.org.uk](http://www.orbitsouth.org.uk)  
Email: [info@orbit.org.uk](mailto:info@orbit.org.uk)

**Places For People**

Unit 5  
Invicta Business Centre  
Monument Way  
Orbital Park  
Ashford, Kent TN24 0HB  
Tel: 01233 500 799  
Fax: 01233 500797  
[www.placesforpeople.co.uk](http://www.placesforpeople.co.uk)

**Refugee Support**

MHT House  
Crescent Lane  
London SW4 9RS  
Tel: 020 7501 2200  
Fax: 020 7501 2260  
[www.refugeesupport.org.uk](http://www.refugeesupport.org.uk)  
Email: [mst@mst-online.org.uk](mailto:mst@mst-online.org.uk)

**LIBRARIES IN SWALE;**

[www.kent.gov.uk](http://www.kent.gov.uk)

**Sittingbourne**

Central Avenue  
Sittingbourne, Kent ME10 4AH  
Tel: 01795 476545/477041  
Fax: 01795 428376  
Email: [sittingbournelibrary@kent.gov.uk](mailto:sittingbournelibrary@kent.gov.uk)

**Teynham**

131 London Road  
Teynham  
Sittingbourne, Kent ME9 9QJ  
Tel/Fax: 01795 521674  
Email: [teynhamlibrary@kent.gov.uk](mailto:teynhamlibrary@kent.gov.uk)

**Faversham**

Newton Road  
Faversham, Kent ME13 8DY  
Tel: 01795 532448  
Fax: 01795 591229  
Email: [favershamlibrary@kent.gov.uk](mailto:favershamlibrary@kent.gov.uk)

**Boughton-Under-Blean**

Village Hall  
Boughton-Under-Blean  
Faversham, Kent ME13 9JF  
Tel: 01227 751860  
Email: [boughtonlibrary@kent.gov.uk](mailto:boughtonlibrary@kent.gov.uk)

**Sheerness**

Russell Street  
Sheerness, Kent ME12 1PL  
Tel: 01795 662618  
Fax: 01795 583035  
Text Phone: 01795 581238  
Email: sheernesslibrary@kent.gov.uk

**Minster**

Worcester Close  
Minster  
Sheerness, Kent ME12 3NP  
Tel: 01795 872363  
Fax: 01795 877355  
Email: minsterinsheppeylibrary@kent.gov.uk

**Queenborough**

Railway Terrace  
Queenborough  
Sheerness, Kent ME11 5AY  
Tel/Fax: 01795 663695  
Email: queenboroughlibrary@kent.gov.uk

**MENTAL HEALTH SERVICES**

**Sheppey Community Mental (Health Team)**

Trinity House  
7-10 Trinity Road  
Sheerness, Kent ME12 2PJ  
Tel: 01795 580528  
Fax: 01795 581011  
www.kmpt.nhs.uk

**Sittingbourne Community Mental Health Team**

Memorial Hospital  
Bell Road  
Sittingbourne, Kent ME10 4DT  
Tel: 01795 418346  
Fax: 01795 418340  
www.kmpt.nhs.uk

**Faversham Umbrella Mental Health Charity**

The Centre Manager  
Faversham Umbrella Charity  
Umbrella Building  
Court Street  
Faversham, Kent ME13 7AT  
Tel: 01795 531811  
Email: faversham@btconnect.com

**MULTIPLE SCLEROSIS SOCIETY;**

[www.mssociety.org.uk](http://www.mssociety.org.uk)  
Email: [helpline@mssociety.org.uk](mailto:helpline@mssociety.org.uk)

**Sittingbourne Branch**

Tel: 01795 476000  
[www.sittingbournems.co.uk](http://www.sittingbournems.co.uk)  
Email: [sittingbournems@btinternet.com](mailto:sittingbournems@btinternet.com)

**Isle of Sheppey Branch**

Tel: 01795 874684  
[www.mssociety.org.uk](http://www.mssociety.org.uk)

**Canterbury and District Branch**

Tel: 07977 452944/01277 363212  
Email: [fisk@fsmail.net](mailto:fisk@fsmail.net)

**REMOVAL COMPANIES**

**S H Waste Removals/General Removals**

Tel: 07872 950503

**Nationwide Transit Services**

25 West Lane  
Sittingbourne, Kent ME10 3AA  
Tel: 07940 078805

**Bob's Man & Van**

19 Trinity Road  
Milton  
Sittingbourne, Kent ME10 2HG  
Tel: 01795 470886

**Storage King**

Unit 4 Crown Quay Lane Trade Centre  
1 Eurolink Way  
Sittingbourne, Kent ME10 3DY  
Tel: 01795 420247  
Fax: 01795 475149  
[www.sittingbourne.storageking.co.uk](http://www.sittingbourne.storageking.co.uk)

**Rose Removals & Storage of Kent**

118 Grovehurst Road  
Sittingbourne, Kent ME10 2TA  
Tel: 01795 410000  
[www.rosereovalsofkent.co.uk](http://www.rosereovalsofkent.co.uk)  
Email: [rosereovalsofkent@yahoo.co.uk](mailto:rosereovalsofkent@yahoo.co.uk)

**Hilderbrands Removals**

Head Hill Road  
Goodnestone  
Faversham, Kent ME13 9BU  
Tel: 01795 535666  
[www.hilderbrandsremovals.co.uk](http://www.hilderbrandsremovals.co.uk)

**Flemings Removals  
(Minster)**

22 Parish Road  
Sheppey, Kent ME12 3NQ  
Tel: 07986 153284

**Sheppey Removals & Storage  
(Minster)**

66 Scrapsgate Road  
Minster  
Sheppey, Kent ME12 2DJ  
Tel: 01795 873603  
Mob: 07961 921053

**C D K Move Fast Removals  
(Minster)**

18 Wards Hill Road  
Minster  
Sheppey, Kent ME12 2LQ  
Tel: 01795 876039

**SEXUAL HEALTH;**

To find out which pharmacies are able to dispense emergency contraception.  
Tel: 01303 228808  
or visit: [www.foryoungpeople.co.uk](http://www.foryoungpeople.co.uk)

For further details of family planning or young people clinics in the Swale area;

**Sittingbourne**

Sittingbourne Memorial Hospital

**Faversham**

Faversham Health Centre  
Kent and Canterbury Hospital

**Sheppey**

Sheppey Community Hospital  
Sheppey Leisure Centre Complex

**SOLICITORS IN SWALE**

**Ford Little**

(Incorporating Harris & Harris)  
14 Park Road  
Sittingbourne, Kent ME10 1DR  
Tel: 01795 436111  
Fax: 01795 436222  
[www.fordlittle.co.uk](http://www.fordlittle.co.uk)  
Email: [law@fordlittle.co.uk](mailto:law@fordlittle.co.uk)

**Davis, Simmonds & Donaghey**

123-125 High Street  
Sittingbourne, Kent ME10 4AQ  
Tel: 01795 599931  
Fax: 01795 424552  
[www.dsdlaw.co.uk](http://www.dsdlaw.co.uk)  
Email: [enquiries@dsdlaw.co.uk](mailto:enquiries@dsdlaw.co.uk)

**Christopher Harris & Co**

20 West Street  
Sittingbourne, Kent ME10 1AB  
Tel: 01795 437268  
Fax: 01795 473183  
www.christopher-harris.org.uk  
Email: info@christopher-harris.  
co.uk

**John Morley & Company**

Commercial Chambers  
9 Park Road  
Sittingbourne, Kent ME10 1DR  
Tel: 01795 473418  
Fax: 01795 478453  
www.morlaw.com  
Email: Sittingbourne@morlaw.com

**Tassells**

20 West Street  
Sittingbourne, Kent ME13 7JF  
Tel: 01795 533337  
Fax: 01795 530375  
www.tassells-solicitors.co.uk  
Email: law@tassells-solicitors.  
co.uk

**Dominic Goward & Co**

4 Market Street  
Faversham, Kent ME13 7AH  
Tel: 01795 529025  
Fax: 01795 535635  
www.dominicgoward.co.uk  
Email: dgoward@nildram.co.uk

**Mary A Pout**

4 Preston Street  
Faversham, Kent ME13 8NS  
Tel: 01795 534553

**Mackay & Co**

6a East Street  
Faversham, Kent ME13 8AD  
Tel: 01795 536061  
Fax: 01795 538813  
Email: mackayandco@  
mackayandco.co.uk

**Pope & Co (Sittingbourne)**

71 High Street  
Sittingbourne, Kent ME10 4AW  
Tel: 01795 474004  
Fax: 01795 474454  
Email: popeandco@cromer.co.uk

**A J Field & Co (Sittingbourne)**

75 High Street  
Sittingbourne, Kent ME10 1TX  
Tel: 01795 580600  
Fax: 01795 580029  
Email: [info@ajfieldco.com](mailto:info@ajfieldco.com)

**Andrew McCooley & Co  
(Sittingbourne)**

3 London Road  
Sittingbourne, Kent ME10 1NQ  
Tel: 01795 470686/478047  
Fax: 01795 424497  
[www.mccooley.org](http://www.mccooley.org)  
Email: [amccooley@aol.com](mailto:amccooley@aol.com)

**STATUTORY ORGANISATIONS**

**DWP/Jobcentre Plus;**  
[www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)

**Sittingbourne**

Roman House  
9 Roman Square  
Sittingbourne, Kent ME10 4BP  
Tel: 01795 562500/0800 055 6688

**Canterbury**

Nutwood House  
Chaucer Road  
Canterbury, Kent CT1 1ZZ  
Tel: 01227 596700

**Sheerness**

3 Millennium Way  
Sheerness, Kent ME12 1PD  
Tel: 01795 562900

**Job Seekers Allowance/Income  
Support**

**New Claims:**

Tel: 0800 055 6688

**Change of circumstances:**

Tel: 01227 596700

**Tax Credits Helpline:**

Tel: 0845 300 3900

**Disability Enquiry Line:**

Tel: 0800 88 22 00

**Pension Credit Helpline:**

Tel: 0800 99 12 34

**The Pension Service:**

Tel: 0845 60 60 265

**Child Benefit Centre  
Advice Line:**

Tel: 0845 302 1444  
[www.child-benefit.org.uk](http://www.child-benefit.org.uk)

**Social Services;**

[www.kent.gov.uk](http://www.kent.gov.uk)

### **Sittingbourne**

Avenue of Remembrance  
Sittingbourne, Kent ME10 4DD  
Tel: 01795 473333  
Fax: 01795 420016

### **Sheerness**

Blackburn Lodge  
The Broadway  
Sheerness, Kent ME12 1TS  
Tel: 01795 660543  
Fax: 01634 668141

### **Canterbury**

70 Stour Street  
Canterbury, Kent CT1 2NW  
Tel: 01227 451 741  
Fax: 01227 762 218  
[www.kent.gov.uk](http://www.kent.gov.uk)

### **Swale Police**

Central Avenue  
Sittingbourne, Kent ME10 4DD  
Tel: 01795 477055  
[www.kent.police.uk](http://www.kent.police.uk)  
Email: [enquiries@kent.pnn.police.uk](mailto:enquiries@kent.pnn.police.uk)  
*General enquiries only*

### **Youth Offending Team**

Social Services Department  
County Offices  
Avenue of Remembrance  
Sittingbourne, Kent ME10 4DD  
Tel: 01795 418818  
Fax: 01795 477794

### **TRANSPORT**

#### **Sun Bus**

The Kent Karrier Minibus Service  
Tel: 01622 605349

#### **Lets Go Green Cabs**

74 West Street  
Sittingbourne, Kent ME10 1AR  
Tel: 01795 444444  
[www.letsagreencabs.co.uk](http://www.letsagreencabs.co.uk)

#### **CAB-IT**

Rear of 9 West Street  
Sittingbourne, Kent ME10 1AA  
Tel: 01795 436666  
Fax: 01795 437199  
[www.cabit.co.uk](http://www.cabit.co.uk)



### **A2 Cabs Ltd**

Unit B7/B8  
Smeed Dean Centre  
Sittingbourne, Kent ME10 3EW  
Tel: 01795 478888/430400  
Fax: 01795 438506  
www.a2cabs.co.uk  
Email: Admin@a2cabs.co.uk

### **The White Cab Co**

119 William Street  
Sittingbourne, Kent ME10 1HS  
Tel: 01795  
422222/430000/470000/472222

### **On Time Taxis**

55 Laxton Way  
Milton  
Sittingbourne, Kent ME10 2QH  
Tel: 01795 439999  
Fax: 01795 473861

### **Starlite Taxis**

Unit 16  
North Quay  
Faversham, Kent ME13 7DR  
Tel: 01795 591066/591067  
Freefone: 0800 783 1067  
Fax: 01795 538100  
www.starlitetaxis.com  
Email: starlitetaxis@btconnect.com

### **Faversham Cabs**

32 St Nicholas Road  
Faversham, Kent ME13 7PG  
Tel: 01795 590949

### **A2B Taxis**

33 Fleet Avenue  
Sheerness, Kent ME12 1DW  
Tel: 01795 666644

### **Vals Cars**

133 High Street  
Sheerness, Kent ME12 1UD  
Tel: 01795 661515/661000  
Fax: 01795 666677

### **AAA Taxis of Sheerness**

Hauliers Block  
Sheerness Docks  
Sheerness, Kent ME12 1RS  
Tel: 01795 666524  
Fax: 01795 581122

### **YOUNG PEOPLE**

#### **Connexions**

St Michael's House  
St Michael's Road  
Sittingbourne, Kent ME10 3DW  
Tel: 01795 439397/439243  
www.connexionskentandmedway.  
co.uk



## Contacting the council

Housing Registration Team  
Swale Borough Council  
Swale House, East Street  
Sittingbourne  
Kent, ME10 3HT

 **01795 417622/417511**    email: [housingregister@swale.gov.uk](mailto:housingregister@swale.gov.uk)

If you would like an alternative versions (i.e. large print, audio, different language) we will do our best to accommodate your request.